

HI-IQ Information Kit

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Options & Features:

Health and Inventory Information for Quality (HI-IQ) is a software application that is used to capture, store, transfer and report on patient and inventory data essential to Interventional Radiologists worldwide. The application facilitates patient scheduling, inventory tracking and Quality Assurance data entry and analysis. HI-IQ is comprised of components which can be individually activated and configured to meet the needs of your institution. Each module has been developed in accordance with the original goals of the HI-IQ project, defined by SIR in 1993, and as the result of considerable study of the work habits of many IR practices. Since then HI-IQ has been widely adopted in IR practices, and is now in use at hundreds of hospitals throughout the world.

HI-IQ collects, validates, manipulates, stores, archives, and reports the following types of data:

- **Demographic** (patient identifiers, allergies, pre-existing conditions, etc.)
- **Clinical** (indications, diagnosis, procedure, outcome, complication, sedation, radiation, etc)
- **Quality Assurance** (success, complication, mortality, documentation analysis)
- **Resource** (operators, facilities, rooms, drugs, JIT inventory management, Implantable tracking)
- **Business Management** (price, cost, CPT, ICD-9 codes, Inventory Valuation, Room efficiency)

All data entry can be performed during or after a patient encounter utilizing bar-code scanning, hand-held computers or low-cost Windows XP or Windows 2000 workstations. Patient demographic information can be entered via the graphical scheduling module or downloaded from a hospital system, using HI-IQ's interface engine.

At the heart of HI-IQ is a truly stellar user-interface. It allows authorized users to configure their own toolbar, desktop, and many other settings to conform to the way they want to work. The HI-IQ Dashboard ([click here](#) to see a screen shot) provides an easy-to-use, but powerful control center, allowing instant review of various encounter 'queues', visual warning of supply status, and an automatic reference to the last accessed Patient and Encounter.

HI-IQ modules can be purchased separately or bundled together as packages. The QA module is the foundation of every HI-IQ installation. Additional modules can be added on to the QA module at a later date or purchased as part of a package and included with the initial installation. Each module is described in detail below, a ConexSys representative will be happy to help you choose a HI-IQ package based on the needs of your institution.

Quality Assurance (QA)

HI-IQ Quality Assurance provides physicians, nurses, and technologists with a system modeled to work the way they do, allowing them to monitor and analyze critical Quality Assurance data. HI-IQ simplifies information tracking for individual patient encounters and streamlines the process for building a complete patient medical history. Tracking patient demographics and clinical data, managing scheduling of patients, staff and resources and producing practice management reports are just some of the benefits of implementing HI-IQ's QA module.

The QA module facilitates the capture and retrieval of clinical patient data that is essential to every IR practice. Patient encounters are stored with complete detail ([click here](#) to see a screen shot), including all associated information regarding indications, diagnoses, complications and outcomes and CPT codes. HI-IQ provides many built-in data-entry forms and reports to help you satisfy QA requirements like M&M, JCAHO, credentialing documentation for residents, fellows, and technologists, etc. Individual and Global Preference settings within HI-IQ help to ensure that data entry is simple and accurate.

"We recently underwent a mock JCAHO inspection in preparation for changes associated with an anticipated JCAHO inspection in 2006. The JCAHO inspector reviewed patient-related processes performed in Interventional Radiology in excruciating detail.

The inspector was most impressed with our Quality Assurance and scheduling practices, which we manage using the HI-IQ system by ConexSys. When he asked us to generate reports on complication rates by service and outcome, he was taken back by our immediate response of, "What timeframe do you want to see?" Within minutes we generated a report showing classification of complications and outcomes, he was stunned. In fact, he was so pleased with the detail of documentation being performed that he commented on using our Interventional Radiology department as a model for future IR sites as well as non-IR sites that he will evaluate."

10/17/2005
Dr. Anthony Eclavea
SIR Member

Scheduling Module

The QA module also includes a built-in scheduling system which contains a graphical interface ([click here](#) to see a screen shot) allowing you to coordinate physicians, nurses, technologists, rooms and procedures helping you improve operational efficiency. The Day Schedule view allows easy viewing of resource booking and availability by Room, Physician, Hospital, Nurse/Tech, etc., facilitating scheduling efficiency through the power of your mouse, drag & drop, and a superbly designed user interface (yes, we're modest). Our color-coded grid integrates with the QA patient profile to highlight "Isolation" patients, Contrast-Reaction histories, etc. Few other scheduling modules include our rich feature set; none do at this price range (*free). Even if you're using another scheduling system, you might want to take a look at our scheduling screens; our advisors tell us that our Scheduling module (by itself) justifies the price of HI-IQ.

Why is it free? It provides our HIS/RIS/PACS/DICOM/LAB interfaces with a very good, technically 'convenient' polling point for data interchange. Our SHPAG advisors have extolled the virtues of a scheduling system that integrates with clinical details and HI-IQ 2007 truly embodies this. You owe it to yourself to take a look.

TouchSchedule



Say goodbye to your whiteboard and your dry erase markers... HI-IQ's got something better: an affordable solution that turns a large LCD or plasma screen into a patient-tracking application letting you use your fingers just like a mouse to add, edit and update room availability, clinical procedure status, and more.

Instantly view and update a patient's progress from the time they enter your department through recovery. Then, study efficiency by examining exactly how long it took that patient to get from the waiting room to the recovery room, with details about every stop in between.

Easily customized to show whichever appointment details you need, the Room View's finger-friendly display organizes up to ten procedure room schedules at a time. "Drag-and-drop" functionality facilitates quick scheduling changes, while a built in revision history log ensures that you know who made those changes, and when they were made.

Clean, crisp, and legible, the intuitive display offers obvious advantages over using a whiteboard for patient tracking. Seamless integration with Quality Assurance and inventory management processes make this a truly revolutionary system.

Above: Color-coded appointments in the HI-IQ Room View alert the user to patient status (e.g. "called from floor", "consent obtained", "procedure started") at a glance. Impressive ergonomics allow several time-saving data input options. Use a 'virtual marker' to annotate in 'pen mode'; HI-IQ recognizes ink-strokes and obeys. Or, just let your fingers do the walking...

Clinical Data and Forms Management

HI-IQ's Clinical Module takes managing your QA data one-step further; it allows you to create a completely paperless patient medical record, with all the IR-specific details that you'll ever need. Use HI-IQ's Clinical module to satisfy your existing site QA-regulation conformance policies, organize your QA process and comply with JCAHO mandates with greater accuracy and less effort. HI-IQ lets you design and print forms and reports to meet your site's specifications.

Legibility conformance requirements are looming on the horizon. Why waste time requiring nurses, techs, and physicians to create illegible paper records that aren't searchable? Use HI-IQ's "Best Practice" pre-procedure checklists, operative site identification checklists, organ system history, physical systems (H&P short), Sedation documentation, and other on-line forms to fulfill your obligations. Fulfill paperwork obligations while simultaneously contributing to a comprehensive electronic patient record that appropriate personnel can easily recall. Our included forms are completely customizable; you can also use our "Questionnaire Editor" to create new ones (or scan an image of your existing ones to make ours emulate the look and feel of yours).

Track Clinical Progress in Real Time. The Clinical Module integrates with HI-IQ's scheduling module allowing you to instantly view a patient's progress from the time they enter your department thru their time in recovery. A comprehensive intra-procedure event timeline ([click here](#) to see a screen shot) allows you to track sedation, embolic agents and product usage data minute-by-minute during a procedure.

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Improve your efficiency

Clinical module reporting features not only allow you to print forms to satisfy mandated QA requirements, but also empower you with reports that analyze room efficiency, resource efficiency, and a wide variety of clinical data points. The Clinical module is integrated with our new "Advanced Search" and other HI-IQ components to allow you to analyze and trend practice efficiency with unprecedented power and resolution.

Resource Management (Inventory)

HI-IQ's Resource Management module seamlessly integrates product, resource and general inventory on-hand and cost management with Quality Assurance. This approach facilitates "Just-in-Time" stocking practices to help you meet tight budget constraints and ensure that critical inventory is always on hand. HI-IQ meets the challenges of managing inventory in busy interventional practices by helping sites reduce on-hand stock value, decrease the need for physical storage space, and generate reports so that sites can analyze product usage data as it relates to cost, procedure, expiration dates and more.

Our on-site startup services ensure that physical inventory 'onhand' loading is both foolproof and painless, two adjectives not usually used to describe this process. HI-IQ is shipped with a comprehensive catalog comprised of products from all the major IR vendors (ask us for a complete vendor listing) and the catalogs are regularly updated by vendors through a special interface on HI-IQ.com. This direct relationship between HI-IQ and IR vendors helps to ensure that minimal manual intervention is required during the inventory loading process. Manufacturer's barcodes are automatically recognized by HI-IQ and complete product details will be activated in your system to get you up-and-running quickly.

Once the initial loading process is complete, inventory management becomes a simple process of tracking utilization and receivings during the daily routine. Several barcode scanning devices are available to track usage during a procedure. Users can also create inventory "Kits" facilitating quick selection of groups of products that are commonly used together. Kits can be associated with Local Procedures for automatic selection and can be pre-selected and used as pick-lists before a procedure. During usage, on-hand counts are automatically decremented and users can instantly query the status of inventory, facilitating a JIT (Just-in-Time) onhand management approach. The HI-IQ Desktop sports a special 'Panic Button' which is automatically 'lit' in different colors to highlight "Severe, Mild, or All A-OK" Inventory stocking conditions. A quick click on the Panic Button produces an Inventory restocking suggestion report, which, if allowed by the site, can also automatically create suggested Purchase Orders for review and placement. This feat is accomplished through judicious use of Minimum, Maximum, and 'Panic' par level assignment rules and exception reports ([click here](#) to see a screen shot). Other reports such as Below Minimum, Purchase Order Status, Dead Inventory, etc, all facilitate the analysis of usage patterns culturing of good stock management habits in medical personnel not necessarily trained in that area.

Sites connected by a WAN (Wide Area Network) can share inventory data, create and manage cost center budgets and maintain accurate, critical on-hand stock levels for sites, departments, rooms or other inventory locations. Complex IR stocking requirements are easily managed by tracking lot numbers within locations. HI-IQ's composite on-hand structure allows sites to view current stock level totals as well as on-hand quantities at each location. Purchase Orders and Receivings can be associated with a room or location simplifying on-hand quantity management. Adjustments include conveniences such as intra-room transfers to simplify and ease the debit/credit process.

Interfaces

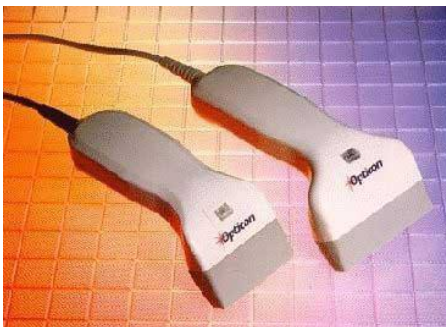
The HI-IQ Interface module connects HI-IQ with another system. Perhaps the most common Interface task is to connect HI-IQ to an existing host HIS (Hospital Information System) or RIS (Radiology Information System) so that the host system automatically forwards basic Patient and Order information to HI-IQ, preventing the need for redundant data-entry. Once the interface is purchased and installed, it generally runs with little user intervention. Most users are not aware that the interface even exists. The host system will automatically forward Patient Demographic and Procedure Order information directly into HI-IQ; populating its Day Schedule screen ([click here](#) to see a screen shot), Patient Master file, Referring Physician file and more. The time savings accrued after the installation of this simple "one-way" interface are large. The errors reduced by elimination of human transcription juxtaposition potential can afford even larger benefits.

Two-way interfaces are also available. In addition to allowing HI-IQ to receive information from a host system a two-way interface allows HI-IQ to forward patient and billing information back to the host system. Two-way interfaces are most commonly used to ensure that quality CPT and ICD information is carried through the entire hospital-wide system. Additionally, a two-way interface can forward "Charge-code" information between systems to allow the HIS or RIS system to more accurately capture true Encounter costs.

Most HIS/RIS systems can be interfaced with HI-IQ which relies upon industry-standard HL7 data-interchange format. Some interfaces are fairly standard, and require little additional data-mapping; others require more. To simplify the process of assessing interface feasibility; we now offer a straight-forward HI-IQ Interface Feasibility Study service, which allows us to do the necessary analysis of your system's capabilities and requirements before you have to commit to a larger purchase for the interface itself.

Peripheral Devices

HI-IQ was designed, from the ground up, to capture information of high quality. Our research showed that the best way to accomplish that was to capture it at the source, when it happens, from the people most intimately involved with the various data being generated. Toward this end, the designers carefully surveyed the available technology, and created a comprehensive scanning subsystem including an integrated laser scanner, a charging 'communications docking station', and a remote subset of the HI-IQ real-time data collection software allowing users to travel from room to room collecting encounter or inventory data in areas where it is not feasible to have a PC. Data collected on the handheld computer is then uploaded into HI-IQ (wirelessly or via a docking station) and patient invoices can be accurately generated minutes after a procedure.



Complementing the portable system described above, HI-IQ also supports a workstation-attached barcode scanning system. Many of HI-IQ's inventory-accessing screens have a 'scan mode' feature which enables direct-scanning of bar coded information into HI-IQ's screen forms. This allows sites which have personal computer workstations in the operating theatre to take advantage of HI-IQ's integrated barcode management features without having to purchase handheld devices for non-remote data entry. The Opticon scanner is a low current, lightweight, durable keyboard scanner that is easy to use, easy to install, and requires very little maintenance.

ConexSys Consultation & Training Services

HI-IQ gives you the tools you need to manage, monitor and improve workflow processes making your practice more successful clinically, operationally and financially. This can happen many ways: by reducing redundant or routine tasks, by giving you quantitative analyses to study outcomes, by improving communication within your department and between your department and other departments, or by making information available to you that was previously inaccessible. These tools only work well when they become a part of your day-to-day workflow, and this is achieved through careful analysis of existing workflow, planning and phasing-in the new workflow, and monitoring results to ensure that goals are achieved.

ConexSys' onsite workflow analysis, implementation, training and ongoing support services are designed to guide you through this process from start to finish. Each hospital differs in terms of the level of internal project support that is available, so we can take a lead or advisory role as appropriate.

Onsite Workflow Analysis

Before you change your workflow by implementing a new system, you need to have a good understanding of the roles, processes and dependencies that exist within your current workflow.

During a workflow analysis project, a ConexSys consultant will visit your hospital and meet with key stakeholders in the department to uncover problem areas and objectives. Some hospitals may be seeking to increase room utilization, others may be focused on paperless tracking of patient outcomes, some might want to eliminate inventory expiration, and some may be trying to do all of the above! Dependent upon the objectives, the consultant will observe current processes, interview staff and review current systems. Where possible, quantitative analysis methods will be used so that you have a baseline to compare to once suggested improvements have been implemented.

As a result of our observations, you will be provided with a written report describing our findings, including a current state analysis, identification of areas for improvement, and recommendations for optimizing productivity and performance. Our recommendations will include performance indicators that can be measured and tracked going forward, so that you can monitor your progress against goals.

We recommend that all sites complete a workflow analysis before considering the purchase of any software system.

Implementation Services

Once you've decided which system and components to purchase, we'll support you through the implementation process to keep the project on track and ensure that it is successful. ConexSys has almost 15 years experience implementing software in radiology departments around the world. Our implementation services are included with every software purchase because we understand both sides of the implementation equation: your business and how HI-IQ can help you improve.

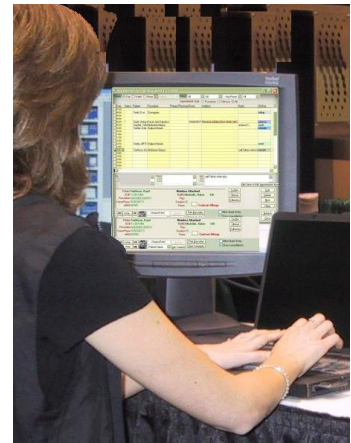
The keys to a successful implementation include: communication, clearly defining objectives, involving stakeholders early in the process, creating an implementation plan, setting milestones, and managing the plan. ConexSys' implementation services are designed to assist you with each component of implementation, helping you coordinate resources and manage the project as appropriate to meet your goals.

Training

Training is an essential part of properly implementing HI-IQ. We have designed our training programs to give you a high level of personalized attention and flexibility, which greatly reduces your learning curve and maximizes your return on investment. Our trainers are adept at uncovering inefficiencies in common healthcare facilities and can teach you the tools and transition tactics necessary to increase productivity when implementing HI-IQ.

Upon purchasing a HI-IQ system you will be provided with two days (minimum) of on-site training. On-Site Training is the best way to get started using HI-IQ and will allow you to immediately realize the benefits of a successful HI-IQ implementation. Our trainer will examine the policies and procedures in place at your institution and recommend a HI-IQ implementation plan based on your needs. Sites purchasing the Resource Management module typically require 3 days of on-site training and may opt to purchase additional on-site assistance to help with the initial inventory loading process.

Before the trainer leaves your site they will work with you to schedule a series of HI-IQ Web-Based Training sessions for the coming months. This allows our experts to answer the list of questions sites inevitably develop after the trainer leaves. A scheduled regimen of WBT sessions allows our staff to ensure that your staff reaps the HI-IQ value that they should. HI-IQ Web-Based Training sessions are designed to maximize a practice's HI-IQ productivity. They consist of a two-hour online session, where a live, HI-IQ expert tele-conferences with trainees while leading them through hands-on customized exercises delivered online. Web-Based Training sessions will be scheduled 1, 3, 6, and 10 months after On-Site Training is complete.



Support

A software system is just that. A *system* of connected components, all cooperating (hopefully transparently) to present you with powerful tools to achieve a set of well-defined objectives.

Weak links in the chain will bring the entire system down. A HI-IQ System Support Contract is a strong link, one that we've designed to efficiently connect your sites IT staff with our engineers. A HI-IQ System Support Contract provides system administration support when your system needs it, advice and assistance for your users; data integrity diagnosis and treatment; programming assistance when a special report is needed, and direct intervention via remote software (as appropriate) when required to keep your system in good working order. A yearly support contract includes telephone hotline support with 4 hour priority response weekdays from 8:30 am – 5 pm EST; free 'point-release' software updates; and access to our growing 'best-practice' usage and troubleshooting knowledgebase. As HI-IQ grows within your institution, your dependence on it becomes "Mission Critical". **HI-IQ System Support is essential; we strongly recommend that it be a part of your annual budget.**

Architecture Options

HI-IQ can be installed/deployed via three basic options:

- Hosted HI-IQ
- Locally-hosted Citrix installation
- Networked workstation installation

Please refer to the HI-IQ Architecture Options White Paper for additional information.

Hardware Requirements for the Networked workstation installation are included here:

Workstation

- Pentium IV computer running at 1.7 MHz or greater
- 1 GB of free hard disk space
- VGA or higher resolution video adapter
- 256 MB RAM (512MB recommended for XP)
- Optimized for Windows 2000, Windows XP, and beyond. (Mac version discontinued. Sorry, we love the Mac too.) NOT supported on Microsoft Windows 98 SE, Windows NT, Windows 95, Windows 3.x)
- Internet connection
- 100MB Ethernet Card (we recommend FULL DUPLEX 'switched 100' network connections to all workstations)
- Backup system (HI-IQ contains a very efficient integrated zip-based backup system that archives to the file system; we also recommend routinely scheduled server-based network backups as dictated by local best-practice guidelines.)

Sharing your data through a local Network

- HI-IQ supports both Microsoft NT 4.0 (or higher) and Novell 3.1 (or higher) networks, allowing users to store their data on a central, low-cost 'file server'. HI-IQ is often installed on an existing hospital-maintained server (where, e.g., the existing IS infrastructure takes care of such things as nightly tape-backup).
- Pentium IV computer running at 1.7MHz or greater
- 1 - 4 GB of free hard disk space
- 512 MB RAM (the more, the better)
- 100MB Ethernet Card

Printer

- HP Postscript-compatible laser printers or other similar printers are recommended (HI-IQ can automatically format user-generated product and patient Barcodes for Avery Laser Printer Label forms, for those sites that use the handheld computer subsystems)

Licensing FAQ

How is HI-IQ licensed?

The HI-IQ™ Software License entitles the buyer to install and maintain one "live database", for one hospital/location (also called a "site"). Hospitals wishing to share the database must purchase additional site licenses. In addition, HI-IQ™ is licensed by the number of "staff physicians" and number of rooms.

What is a HI-IQ™ database?

A "live database" is defined as a set of HI-IQ™ data files stored in one location and not used for either training or testing. Archival copies for backup purposes are permitted.

How do "staff physicians" affect the license?

The options ID in your registration certificate indicates the number of physicians that can be designated as "Staff" in the physician table. The HI-IQ™ Software License entitles the buyer to activate and enter data for one staff physician. When you attempt to exceed the number of staff physicians HI-IQ™ will notify you that you have exceeded your limit and must purchase another "Staff Physician User" license. You can deactivate a "Staff Physician" who has left and use that license for a new Physician.

Is HI-IQ™ networkable? What is the cost for a network version?

Yes, it is fully networkable and multi-user. There is no extra charge for the network feature, although you may need to purchase additional site licenses if you are sharing a HI-IQ database over a network between multiple sites.

How many users can I add?

There are no limits to the number of users you can add. Users are defined as persons entering data (e.g. nurses, technologists, students, physicians, residents, and fellows).

How many workstations can I install HI-IQ™ on?

If you are networked and are using one database there is no limit to the number of workstations on which you can install HI-IQ™.

I have 4 sites that want to use one HI-IQ database, do I have to buy 4 separate copies of HI-IQ?

You must purchase additional site licenses for each connected site. Call for pricing information. Depending on the number of sites that will be sharing the HI-IQ database, discounted site licenses are available.

We have multiple facilities with the same physicians who want to enter data from each facility. What do we need for licenses?

You must purchase hospital/location licenses for each site connected to your database.

I'm not using HI-IQ for scheduling, why do I have to purchase Room licenses?

HI-IQ is licensed by number of procedure rooms, rather than by number of users. We want to encourage HI-IQ use by as many people in your department as possible, so we have chosen not to associate a cost per user license. Number of procedure rooms is a good indicator of department size, and rooms are used throughout the application, not just in the scheduling module.

About data security, auditability and interfaces

"Compliance to HIPAA is ultimately your responsibility; no single product or solution can make an organization HIPAA Compliant."

While we understand and agree with the above statement, we do want you to know that ConexSys makes every effort to facilitate the use of best-practice methods to protect confidential healthcare data.

This document discusses some of these efforts; it also provides some advice for the healthcare IT professional faced with the myriad concerns imposed by institutions striving to achieve HIPAA compliancy.

Here's a summary of HI-IQ features designed to support Security, Auditability, and Interfaces:

- Encrypted strong-passwords
- Password revision and expiration policies
- Login expiration timer
- System inactivity logout timer
- "Common" SIR Service-specific CPT, ICD9, Indication, and Complication lists
- HIPAA-suggested unique identifiers (pending resolution) for providers, patient, health-plan, etc.
- Multiple cross-reference Patient, Product, Procedure, and Charge Code keys for ease of data-exchange with interfaced HIS/RIS systems
- Integrated Backup System (optimized for quick execution, with automated reminders)
- Automatic Procedural Follow-up Reminders
- SIR Societal Code Updates (periodically released by SIR to conform to evolving standards)
- Comprehensive Data contribution de-identification process (used for optional contribution to the SIR National Database)

Like yours, our staff takes their healthcare-data-privacy obligations very seriously; they renew their HIPAA 'privacy-oaths' yearly. The designers of the HI-IQ System have also taken measures to help HI-IQ sites fulfill their obligations by building in features that assist your pursuit of current and proposed HIPAA regulations. We are proud of our long track record of responsiveness to the ever changing healthcare issues we all face; we hope to be able to continue to maintain this level of responsiveness as our healthcare system continues to evolve. HI-IQ Version 3.1 introduced strong-password Login protection; password revision and expiration policies, Usage and Login timeouts; it also contained a few changes to the "pre-contribution-data-scrub" process that our National Database contribution feature uses to de-identify PHI (Protected HealthCare information).

HI-IQ's current architecture is built upon the VFP tool from (Microsoft's Visual Studio). HI-IQ uses VFP9 (which provides robust SQL access via a low-cost built-in 32-bit data engine). VFP provides data access through a rich-client connected to a data source through the file system, requiring directory rights restriction thru the normal Windows security controls (for those installations either not comfortable with this security arrangement, or unable to carry the network traffic load that HI-IQ imposes, HI-IQ can also be deployed through the popular Citrix architecture. We are currently researching future architectures beyond that as we evaluate handheld and wireless technologies for future product releases. We will continue to work with our clients to recommend best-practice security measures to assist in their efforts; continuing our tradition of providing this assistance thru our Support services.

HI-IQ provides a rich level of data auditability, tracking User Login's, process invocations, and data updates, by User, Date, Time; and exposing a variety of methods designed to offer supporting IT personnel ready access to system history. Version 3.1 added a complete 'before/after' snapshot audit of all Encounter transaction fields, as well as optional IP and MAC-address logging at every user Login.

To help ensure data preservation and managed data archival, HI-IQ includes an automated integrated backup system which allows the busy administrator to add a level of data protection beyond that provided by their existing IT infrastructure.

One of the long-term objectives of sound healthcare IT plans is the prevention of redundant data-entry. Efficient design requires that data flow systematically between systems, eliminating the need for users to redundantly enter data into multiple systems. HI-IQ provides optional one and two way data interfaces to HIS and RIS systems using standard HL7 protocols, as many systems do. However, HI-IQ also provides extensive Interface data logging including managed periodic log culling to prevent data bloat. Interfaced HI-IQ systems provide ready inspection of all host/client communication logs, usually via convenient, transaction-based user-interface mechanisms built into key point-of interface screens (e.g., the Scheduling module's "Day view").

Summary

Take advantage of our HIPAA features like strong passwords, expiration policies, automated backup, etc.

Secure your data directory carefully; grant R/W access to only those users who should have it.

Define and enforce periodic inspection of the HI-IQ process logs.

We recommend that HI-IQ sites strongly consider the benefits (both HIPAA related and personnel related) of removing data-entry redundancy wherever possible. We can help you assess the costs and plan for an interface to you're HIS/RIS system).

We trust that this document has helped you determine the suitability of HI-IQ for your site. Should you have any additional questions or concerns, please contact us.